

## **Implications of the Women's Empowerment and Child Protection Service (DP3A) Program in Malang Regency**

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### **Article Info**

#### **Article history:**

Accepted: 24 May 2025

Publish: 28 May 2025

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#### **Keywords:**

DP3A Malang Regency;

Human Rights (HAM);

Violence Against Women;

Violence Against Children;

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### **Abstract**

*Violence experienced by women and children is still a common case in Indonesia. The Women's Empowerment and Child Protection Service (DP3A) of Malang Regency is an agency that has the task and authority to prevent violence against women and children. This journal will write about the implications of the Women's Empowerment and Child Protection Service (DP3A) Program of Malang Regency in efforts to prevent violence against women and children in the Malang Regency area in 2024. The theoretical study used is the role theory studied using descriptive qualitative analysis. The results of the study explain that the Women's Empowerment and Child Protection Service (DP3A) of Malang Regency has played an active, participatory role and there is also a passive role through programs that have been created. Although there are several obstacles in the implications of the programs being run, including due to budget limitations and limited human resources, DP3A always looks for the best solution*

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## **1. INTRODUCTION**

Violence against women and children is still a common occurrence in Indonesia. The viral case that has not yet found a solution is violence against children and women that befell former circus performers from the Oriental Circus Indonesia (OCI). This problem began with a complaint from a former employee of the Oriental Circus Indonesia (OCI) who experienced violence and oppression while working, even since the employee was a child, he was employed, exploited and enslaved in the circus show [1]. The victims told stories of their experiences while working being treated inhumanely and even experiencing physical, mental and sexual torture [2]. In the news uploaded by Kompas.com, this problem has emerged from reports that have been filed since 1997 and until now there has been no clarity for the victim [3].

Human Rights (HAM) as basic human rights that should be protected and respected by fellow human beings. In the country, it is clearly stated that there is protection of Human Rights (HAM) which is stated in the second principle of Pancasila which reads just and civilized humanity and has been clearly explained in the articles of the 1945 Constitution. Article 28 J paragraph 1 states that "everyone is obliged to respect the human rights of others in orderly life in society, nation, and state". If we talk about human rights in a healthy condition, there is no physical or mental pressure and decent conditions, it will feel easy, but if we discuss the issue of human rights with *Point of View (throw)* victims of human

rights violations who are fighting for their rights must feel complicated and difficult, especially if coupled with the legal struggle to provide a deterrent effect to those guilty.

Therefore, the existence of DP3A Malang Regency is an agency that works to protect women and children in Malang Regency. In 2025 alone, there have been nine new cases related to violence against women [4]. Therefore, in this journal, research will be conducted related to the Implications of the Women's Empowerment and Child Protection Service (DP3A) of Malang Regency in efforts to prevent violence against women and children in Malang Regency in 2024.

## 2. LIBRARY STUDY

In examining this research, it will be discussed through role theory, where the existence of this role theory will be able to interpret the extent of the implications of the role of DP3A Malang Regency in preventing violence against women and children. Role in the Big Indonesian Dictionary has the meaning as a player/behavior that is expected to be possessed by someone who has a position in society [5]. According to Koentjaraningrat, role is individual behavior that can decide and lead to a position, in general, role is interpreted as behavior expected from someone who has a certain position in an organization or system.

Roles in Soekanto's understanding are divided into 3 categories, namely:

1. Active Role

An active role is a role that is inherent in a group, where the group has members and their position in the group management is recognized as a group activity, for example as administrators, officials and others.

2. Participatory Role

What is meant by participatory role is a role that involves group members in its activities. Participatory roles are expected to have a direct contribution to the final goal to be achieved together.

3. Passive Role

Passive roles are carried out with the aim of group members giving roles to other functions that can contribute to the management of the organization so that it can run [6].

Role theory propositions according to Michener and Delamater (1999) include:

1. If someone plays a role, then they will involve themselves a lot in the group members.
2. In the organizational groups formed, individuals have different positions in their roles.
3. If someone plays a certain role, then the person's ability to carry out tasks will be required according to their role or the expectations they dream of about how the individual works.
4. In a group activity, the expectation is that if someone has played a role, they will be given a label which becomes a norm to provide boundaries for what a person must do.
5. The individual who plays a role will then adjust his/her appearance to the agreed norms by trying to meet the expectations of others.
6. Group members will do checks *and balances* related to the norms that have been implemented, if they are good you will get rewarded if less will be punished [7] .

## 3. RESEARCH METHOD

In this research, a descriptive qualitative research method will be used. The approach in qualitative research is a natural *setting by* emphasizing social reality as something that is related to its meaning and the existence of interactive elements (*reciprocal*). Objects in qualitative research are natural and develop as they are, not made up by the researcher, so that there is a theoretical basis to be an analytical tool in finding answers to problem formulations and problem analysis later [8].

The qualitative research instrument is the researcher himself who finds the answers and analyzes the answers. Data collection techniques are by conducting interviews, observations and documentation. The informants in this study were Mrs. Dra. Rorie Paulina, MM as an employee of the Women's Empowerment and Family Quality Division of DP3A Malang Regency and Mrs. Anggi Pramujaningtyas, S.Psi as an employee of the Women and Children's Protection Division of DP3A Malang Regency.

The data analysis technique used the Miles and Huberman Model. Sugiyono (2013) explained that data analysis was carried out during data collection and after data collection was completed, if the answers during the interview were less reflective, then the researcher continued the questions again until data was obtained that was considered credible. In this type of analysis model, it was carried out in stages, namely the data collection period, data reduction, data display and conclusion/verification. The data analysis technique used was the test credibility, *transferability*, *dependability* and *confirmability*.

#### **4. RESEARCH RESULTS AND DISCUSSION (12 Pt)**

##### **4.1. Research result**

The Women's Empowerment and Child Protection Service of Malang Regency or DP3A is an agency that has the task and authority to carry out government affairs in the field of women's empowerment and child protection in the Malang Regency area. The DP3A address is at Jl. Nusabarong Number 13 Malang. Referring to the Vision and Mission of Malang Regency Development in 2021-2026, Malang Regency has important missions in the following areas:

1. Improving Community Welfare and Human Resources
2. Increasing Democratic Attitudes and Strengthening Pancasila Values
3. Improving Public Services and Independent Villages.
4. Increasing Happy, Independent and Prosperous Families;
5. Increasing the Potential of Natural Resources, Tourism and Creative Economy and Sustainable Development Investment [9].

Explanation of Mrs. Dra. Rorie Paulina, MM in realizing its vision and mission, the Malang Regency Government is operationalized by work programs by related agencies. Specifically, for DP3A, it carries out the 4th mission, namely realizing a happy, independent and prosperous family. If viewed from the role category in the sense of Soekanto (2002), the role of DP3A Malang Regency can be explained as follows:

##### **1. Active Role**

The active role of DP3A Malang Regency is to create work programs in the field of women's empowerment and child protection. Explanation by Mrs. Dra. Rorie Paulina, MM as an employee in the Women's Empowerment and Family Quality Sector explained regarding the Vision and Mission in the field of digitalization, she answered that in the digitalization era, women's empowerment will certainly follow not only the rules here but will also follow the development of the times. This means that DP3A Malang Regency continues to play an active role in adjusting to the current conditions and situations faced. Given that technology is very advanced, adjustments are needed for work programs that carry a digital theme. One of them is the Smart PPA application. Mrs. Anggi Pramujaningtyas, S.Psi as an employee in the Women and Children Protection Sector of DP3A Malang Regency, interviewed on December 23, 2024 as follows:

"Smart PPA Task Force is one of the programs for handling violence against women and children by the women's empowerment and child protection service. This

program is formed in a PPA application where the application is used to record and report violence that occurs."

## 2. Participatory Role

Participatory role by involving all employees of DP3A Malang Regency by creating programs in preventing violence against women and children. Mrs. Dra. Rorie Paulina, MM explained what programs are run to improve the welfare and role of women in Malang Regency as follows:

"The DP3A Program of Malang Regency has a program: women's empowerment and gender equality. So in each field there is a program. The program is broken down into activities, then the activities are broken down into sub-activities and those sub-activities are broken down again into several sub-activities. The women's empowerment that we program here is women's empowerment in the fields of politics, economy, social and law."

## 3. Passive Role

Passive role according to Soekanto (2002) is tasked with providing roles to other functions that can contribute to the management of the organization so that it can run. If adapted to the conditions of the DP3A Malang Regency as explained by Mrs. Anggi Pramujaningtyas, S.Psi regarding the policy of the women's empowerment and child protection service if there are victims of violence or exploitation for children, she explained during an interview on December 23, 2024 that:

"The policy of the Women's Empowerment and Child Protection Service is that if there are victims of violence or exploitation of children, this institution handles children who experience physical and mental disorders through the Health Service and Social Service."

In addition, in the DP3A of Malang Regency, Mrs. Dra. Rorie Paulina, MM explained,

"The field of women's empowerment and family quality has created a program, namely the formation of family cadres. The goal is to form family cadres for prevention so that there are no cases of violence against women and children, one of which is those who have a program" in the family cadre. New family cadres were built in 2023 Dau and Turen, in 2024 taking 5 sub-districts, namely Wagir, Poncokusumo, Tajinan, Singosari and Jabung, in 2025 taking 4 sub-districts. In addition to cadre training, we are also building a women-friendly and child-care village. all programs run depending on central regulations ".

If analyzed from the proposition of role theory according to Michener and Delamater (1999), the implications of the Women's Empowerment and Child Protection Service (DP3A) of Malang Regency can be explained as follows:

### 1. The agency is said to play a role if there is active involvement in the organization.

DP3A Malang Regency plays a very active role in prevention efforts by involving many group members in efforts to prevent violence against women and children in the Malang Regency area. One proof of active involvement in addition to the work program that has been prepared annually, the latest can be seen in February 2025 in the field of women's empowerment and family quality. DP3A Malang Regency conducted technical guidance to increase the capacity of regional apparatus and village government through the use of selected data, with participants from all regional apparatus, sub-districts and villages as an effort to digitize data which is now the main source in determining the right policy [10].

2. Role theory according to Michener and Delamater (1999), explains the second factor in the meaning of the word play a role, namely the existence of an organization in the formed organizational group, individuals have different positions in their roles. Quoted from an interview with Mrs. Dra. Rorie Paulina, MM explains the duties and authorities of civil servants in accordance with the organizational structure and governance that has been determined, where later each sub-field will create programs that are implemented respectively in accordance with their authority at the DP3A Malang Regency, including:
  - 1) Economic Field  
The sub-activities include skills training: cake making skills, sewing, and the activities depend on the potential desires of the people in the village.
  - 2) Social Field  
There are many social fields, so one of the sub-activities, such as family cadre training, is included in women's empowerment in the social field.
  - 3) Political Field  
The sub-activity is expected to attract women to at least be able to enter the political field. It is known from the data of the district and city parliaments that the number of women is only 30%. So from there, it is hoped that these women will not only be passive women, at least they can become candidates for the political field.
  - 4) Legal Field  
Women in the legal field, the sub-activity is that women will be trained to become cadres who understand basic law.
3. The third point in the study of role theory is the existence of demands, hopes, dreams in involvement when someone carries out their duties, so DP3A always works optimally as explained by Mrs. Anggi below:  
"The Women's Empowerment and Child Protection Service provides a program in the coming year 2025 to reduce negative cases that arise specifically for children, namely, providing technological guidance in 2023 because the budget is insufficient, this institution stops in 2024 than in 2025 they will socialize again related to smart PPA and now the DP3A institution will start the process again. then, later the related agencies and the relevant agencies will be collected from the programs they hold in the coming year".
4. In the proportion of the role theory, how are the norms that form the basis of the DP3A of Malang Regency reviewed from the Malang Regent Regulation Number 15 of 2021 concerning the Position, Organizational Structure, Duties and Functions, and Work Procedures of the Women's Empowerment and Child Protection Service. Article 5 explains that in order to carry out the duties as referred to in Article 4, the Service has the following functions: a. formulating policies in the field of women's empowerment and child protection; b. implementing policies in the field of women's empowerment and child protection; c. implementing evaluations and reporting in the field of women's empowerment and child protection; d. implementing the administration of the Service in the field of women's empowerment and child protection; and e. implementing other functions assigned by the Regent in the field of women's empowerment and child protection related to his duties.

5. The next point in the role theory proposition is explained that individuals who play a role will adjust between the input, output and expected outcome. So Mrs. Rouri explained that the program plan in 2025 is as follows:

"The Women's Empowerment and Child Protection (PPPA) Program for 2025 is: Addressing current issues such as online violence, abuse of financial services, and child sexual violence in educational units, Improving supervision and strengthening governance of complaint services, Strengthening coordination Several programs with the best results quickly (*quick win*) carried out by the Ministry of PPPA are: Red and White Shared Space, Expansion of the SAPA129 call center function, One Gender and Child Data. The Red and White Shared Space (RBMP) is a program that aims to develop creativity and character building for children in the village. RBMP will be a space for children to learn, play, and get to know the culture and values of the nation.

Meanwhile, in terms of the Women and Children Protection Sector, the focus of the program in 2025, Mrs. Anggi explained,

"The women's empowerment and child protection service prevents digital violence against children by providing socialization regarding the dangers of IT if it is used incorrectly by minors."

6. In process *check and balances* related to the norms that have been implemented, DP3A Malang Regency always conducts evaluations related to the programs implemented. In this case, Mrs. Rouri explained that, "Evaluation of women's empowerment is still ongoing. There are several positive things that were done during the evaluation of women's empowerment, including increasing awareness of gender equality and increasing women's representation in various fields. Not all women's empowerment training programs have been effective and sustainable, there is still a gap in access to resources between men and women, violence against women is still a serious problem, more comprehensive efforts are needed to prevent violence and provide support for victims.

## 4.2. Discussion

From the results of the interviews and observations as well as the documentation study, it can be seen that the active involvement of the Malang Regency DP3A from the explanation of Mrs. Dra. Rorie Paulina, MM and Mrs. Anggi Pramujaningtyas, S.Psi illustrates that the Malang Regency DP3A continues to play an active role with upgrade work program created by adapting to current developments in information technology that uses digital applications to accelerate women's empowerment and child protection services in Malang Regency, so that prevention of violence against women and children can be implemented effectively.

The results of the interview imply that DP3A employees have worked in a participatory manner, all members have a stake in every program that is run, so that the goals of the organization can be achieved. From the Head of Service to other functional employees, they have taken part according to their respective positions and titles. Employees have carried out their duties in their fields. Judging from the definition of the role by Koentaningrat, the role includes individual behavior that can decide and direct it according to a particular position. The capacity of the women's empowerment

program in DP3A is divided into sub-fields, namely politics, economics, social and law, of course, in accordance with the definition of role theory [11].

If viewed from the passive role of the explanation above, it can be interpreted that DP3A collaborates with other agencies for programs that are outside the duties and authorities that have been determined by the Regent. This collaboration is a passive role of DP3A. If there are victims of violence who are physically and mentally affected, then their guidance will be handed over to the Health Service and Social Service. In addition to related agencies, DP3A also collaborates with village and sub-district areas to accompany common goals to be achieved. DP3A Malang Regency played an active role in the formation of Family Cadres at first, but on the other hand it also played a passive role after the cadres were formed, so it is hoped that sub-districts and villages can independently become facilitators as an effort to prevent cases of violence against women and children in their areas. This means that Soekanto's theory (2002) works well. With the limitations that exist in DP3A Malang Regency, of course there is still a passive role that makes DP3A collaborate with other agencies or with the surrounding community.

Reviewed from the proposition of the role theory according to Michener and Delamater (1999) with research data stating that DP3A Malang Regency has played a role in the first point with direct involvement of all lines by holding technical guidance activities, starting from employees of the Service, between related services, sub-districts and villages as the lowest administrative areas in Indonesia involved in DP3A activities. Furthermore, Michener and Delamater explained in the proportion of their role theory that there are different portions between one role and another. This is evidenced by the fact that each sub-field has a different program, in the economic field, sub-activities that can generate income for women are carried out, in the social field, of course, family cadres are a leading program to increase social feelings between communities, and in the political field, it is hoped that women's participation in politics can increase, and in the legal field, it is hoped that the community will be more aware of the laws in force in Indonesia. In the third proportion, where someone has a role, of course there are demands, desires and shared ideals that they want to realize. Through the meaning of the interview above, DP3A is always in the process of maximizing the existing budget to implement work programs according to the needs of the community, but is still constrained by funds in solving emerging problems, so cooperation between agencies and the community is needed so that efforts to prevent violence against women and children can be minimized.

From the Regent's Regulation, Malang Regent Regulation Number 15 of 2021 concerning the Position, Organizational Structure, Duties and Functions, and Work Procedures of the Women's Empowerment and Child Protection Service. becomes a rule that regulates the role of the Malang Regency DP3A in creating programs that will be implemented. This regulation also explains the duties of each part of the organizational structure starting from the Head of Service, Secretariat, Women's Empowerment and Family Quality Sector, Children's Rights Fulfillment Sector, Women's and Children's Protection Sector; UPT; and Functional Position Group. In, DP3A always strives to create programs that aim to prevent violence against women and children in accordance with the times. Considering that now there are many new modes of violence in the digital world, the Malang Regency DP3A has created many programs that are closely related to digitalization. The results of the Regent's Regulation give the Head of Service the authority to mutually monitor and evaluate programs created by each sector. From a further explanation, Mrs. Rouri explained that regarding the evaluation of programs faced in running the program, of course, solutions

will continue to be sought. Here the role of the Head of Service is very large, because if we look at Article 6 of the Malang Regent Regulation Number 15 of 2021, the duties of the Head of Service in check *and balances* Starting from coordinating across sectors, formulating policies, assisting in implementation to evaluation, the Head of the Service always plays a role, including providing guidance to members within it, including providing...*reward and punishment* for employees. This is very much in accordance with the understanding of Michener and Delamater role theory.

## 5. CONCLUSION

From the research results, it can be concluded that the Women's Empowerment and Child Protection Service (DP3A) of Malang Regency has an active role in creating programs that...*upgrade by* adapting to current developments that emphasize aspects of information technology. In terms of participatory role, DP3A Malang Regency is carried out by all members who have a role in every program that is run, so that the goals of the organization can be achieved. The passive role of DP3A Malang Regency is illustrated by collaborating with related agencies that are involved in efforts to handle the prevention of violence against women and children in the Malang Regency area. For example, if there are victims of violence against women or children who experience health and mental disorders, they will cooperate with the Health Service and the Social Service. In addition, due to the limited number of members of the Service, DP3A Malang Regency formed a Family Cadre which aims to provide direct and close assistance to the community, so that family cadres can become facilitators in their respective areas.

Judging from the proportion of the role theory of Michener and Delamater (1999), the implications of the program of the Women's Empowerment and Child Protection Service (DP3A) of Malang Regency are good, this is evidenced by the increase in human resource capabilities in the DP3A environment by conducting technical guidance to increase the capacity of regional apparatus and village governments through the use of selected data in collaboration with the service, sub-district and village in improving services. In accordance with Malang Regent Regulation Number 15 of 2021, the performance of the DP3A of Malang Regency has carried out its duties optimally, led by the Head of Service who is the driving force of the program. Although there are several obstacles in the implications of the program being run, including due to budget limitations and human resource limitations, DP3A always looks for the best solution.

## 6. ACKNOWLEDGEMENT

From the results of this journal, we would like to thank:

1. Waskita Dharma University Malang which is a proud alma mater
2. The DP3A of Malang Regency, especially Mrs. Dra. Rorie Paulina, MM and Mrs. Anggi Pramujaningtyas, S.Psi who have taken the time to provide related information.
3. Students of the Class of 2024 of Waskita Dharma University Malang, especially Angga, Yesi, Rotashi, Sabrina, Nuria, Salsabila, Ulil, Hafid, Imelda, Lintang, Azwaliza, Anita, Arlin.

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