

Effectiveness of the Role of the Rokan Hulu Regency Transportation Service in Monitoring Illegal Travel in Pasir Pengaraian City

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Abstract

This research aims to find out how effective the role of the Rokan Hulu district transportation service is in monitoring illegal travel in the city of Pasir Pengaraian. This study used descriptive qualitative method. The indicators in this research are input, process, output and outcome. This research was conducted at the Rokan Hulu Regency transportation service. Collecting data obtained through interviews, observation, documentation. The author's technique for determining informants uses the snowball sampling method. The snowball sampling method is a technique for taking data sources, initially the number is small and then becomes larger, this is because the few data sources are not able to provide satisfactory data, so look for other informants to use as data sources. Based on the research results, it can be concluded that the effectiveness of the role of the Rokan Hulu Regency Transportation Service in monitoring illegal travel in Pasir Pengaraian City is still not effective and optimal because what happens in the field in the monitoring process is only monitoring actions in routine operations and raids, but these activities are still rare. done. The inhibiting factors or obstacles for the Rokan Hulu district transportation service are that they are still careless in terms of supervision, lack of certainty and schedule in carrying out supervision, limited budget, lack of level of public awareness, and still difficulty for transport drivers in processing permits.

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1. INTRODUCTION

Road transportation is designed to facilitate traffic and transportation safely, securely, quickly, orderly, regularly, comfortably and efficiently at a cost that is affordable for people's purchasing power. This is able to combine other transportation models and reach all land areas to support equal distribution, drive and encourage national development (Mutiawati; Khotami; Alif 2024)

Transportation is a need for humans, both individual needs and group needs. This has resulted in a very high increase in transportation in each city, especially land transportation. The transport or transportation system must be organized and continuously improved to ensure the movement of people and goods in order to ensure community welfare (Triansyah; Khotami 2023). In this regard, it is required that those who manage transportation services, such as shuttle transportation, can manage them well so that people's needs for transportation services can be met as a means of moving people from one place to another.

Pasir Pengaraian City is the capital of Rokan Hulu Regency which is also the centre of government and economy of Rokan Hulu Regency. Pasir Pengaraian is also a sub-district located in Rokan Hulu Regency, Riau Province, Indonesia. This district is nicknamed "The Land of a Thousand Suluks" which means carrying out discipline in carrying out the rules of the Islamic religion. The population of Rokan Hulu Regency in 2020 was 718,321 people. The majority of native residents of Rokan Hulu Regency are Melatu who are close to Minang Kabau or are allied to Minang. And indirectly has an impact on increasing the need for transportation. Traffic and road transportation as part of the regional transportation system must be developed through its potential and function in realizing security, safety,

order and smoothness of traffic and road transportation in order to support the growth of economic development and regional development in the city of Pasir Pengaraian.

Traffic is the movement of vehicles and people in road traffic space, as infrastructure intended for the movement of vehicles, people and/or goods in the form of roads with supporting facilities (UU. No. 22/2009, article 1). Meanwhile, what is meant by road traffic space is infrastructure intended for the movement of vehicles, people, goods or goods in the form of roads and supporting facilities.

Traffic is everything related to public road facilities as the main means for the goals to be achieved, traffic can also be interpreted as a relationship between humans with or without means of movement, from one place to another using the road as a space for movement with infrastructure support a city that can be utilized by the community to support their daily activities, both within the city and outside the city (Raharjo; Khotami, 2014). Currently, a lot of privately owned transport or transportation is operating so that there are a lot of illegal travel that operates, especially in the city of Pasir Pengaraian, which violates traffic rules. In fact, illegal travel in Pasir Pengaraian really dominates the existing routes. If this is allowed to continue, this is something that What is most feared is that in the future, for example, the service business climate in the Pasir Pengaraian City area will gradually become less conducive. The government and related agencies should immediately reprimand and even curb the existence of this illegal travel.

The Objective of this supervision is carried out so that traffic in Pasir Pengaraian City can be safe and orderly, as well as to reduce crime so that the public and transportation service users are safer because they have legal protection. Supervision is very important, because with supervision we can find out deviations, crimes and non-conformities based on the laws and regulations in our country. Then improvements can be made so that in the future it is hoped that these discrepancies can be resolved.

This is in line with Traffic Law Number 22 of 2009 concerning Road Traffic and Transportation, since the Indonesian Government has provided policies and freedom to associations of motor vehicle brand holders, regarding the production of motorized vehicles, especially two-wheeled and four-wheeled vehicles.

Supervision carried out by the Rokan Hulu Regency Transportation Service is not yet optimal. There are still many illegal travel vehicles in the city of Pasir Pengaraian. There are 50 illegal travel units of various brands operating every day across Pasir Pengaraian City. There are a lot of illegal travel vehicles entering the city roads and in several residences in inland of Pasir Pengaraian City in picking up passengers, but passengers do not yet realize that this illegal travel does not have life insurance for every departure, and is very dangerous and detrimental to passengers who use this illegal travel. This is illustrated by the large number of private travellers who operate freely or illegally on the main road in the city of Pasir Pengaraian. This is what made the author interested in conducting research in the form of a thesis entitled "Effectiveness of the Role of the Rokan Hulu Regency Transportation Service in Supervising Illegal Travel in the City of Pasir Pengaraian .

2. RESEARCH METHOD

In this research, the researcher used a qualitative approach with a descriptive survey method because the researcher wanted to analyze and interpret the results of a process, such as an interview, with the aim of revealing the meaning behind a phenomenon, a research problem in more depth towards a research object, the location of this research was carried out in the city Pasir Pengaraian and at the Rokan Hulu Regency transportation service. This location was chosen because it is the main task and function of the transportation service in supervising travel that does not have route documents (illegal) in Pasir Pengaraian City,

and the author found many phenomena and that the transportation service is not yet optimal in supervising people's transportation in Pasir Pengaraian City where There are private cars used as public transportation that operate every day, not according to the regulations and there are not enough raids carried out so that the transportation just operates like that every day. The key informants in this research were the head of the road transport division of the Rokan Hulu district transportation service and the informants were travel drivers and travel passengers. The data sources that will be used are primary data and secondary data. The data collection techniques used are interviews, observation and documentation. The collected data was analyzed through three stages, namely data reduction, data presentation, and drawing conclusions, with the aim of finding out how effective the role of the Rokan Hulu Regency Transportation Service is in monitoring illegal travel in the city of Pasir Pengaraian.

3. RESULTS AND DISCUSSION

Effectiveness of the Role of the Rokan Hulu Regency Transportation Service in Monitoring Illegal Travel in Pasir Pengaraian City

Based on the Effectiveness of the Role of the Rokan Hulu Regency Transportation Service in Monitoring Illegal Travel in Pasir Pengaraian City. It can be seen from the results of interviews, observations and documentation. The researcher explains the results of research in the field using the Effectiveness theory proposed by Mahmudi (2015). The theory proposed by Mahmudi has 4 indicators, namely Input, Process, Output (results), Outcome (impact). These four indicators will be discussed one by one, starting from each. The assessment given by the informant regarding the researcher's considerations is presented so that it can be more easily understood. The data analysis and discussion carried out by the researcher are as follows:

Input Indicator

Based on research on this dimension, the first sub-indicator is socialization and counselling. The Transportation Department has carried out socialization and education to drivers and passengers regarding the rules regarding people transport regulations, correspondence and operating permits, and an appeal to the public, namely to be able to ride travel or transportation that already has a permit, because it is very dangerous to continue riding illegal travel, especially in the city of Canal Sand.

The second indicator, namely the budget for monitoring activities, is that the Rokan Hulu Regency Transportation Service has carried out monitoring of illegal travel in the city of Pasir Pengaraian and for each monitoring activity there is a budget or funds, but the budget is minimal because the scope of the Rokan Hulu Regency Transportation Service is very broad, it does not only focus on Pasir Pengaraian but also other areas so that it can reduce illegal travel in Rokan Hulu Regency and Pasir Pengaraian City.

Process Indicator

Based on research on this dimension, the first sub-indicator is the existence of supervision and raid activities, that the supervision carried out by the Rokan Hulu district transportation service and the police is not optimal because there are still many violations found. When supervision and raids are carried out, only a few supervision and raids are carried out. certain points and hours so that illegal travel can still operate in the area of the city of Pasir Pengaraian. Regarding the transportation service, carrying out supervision and raids must be accompanied by the police in accordance with the Government of the Republic of Indonesia Regulation Number 80 of 2012 concerning Methods for Inspecting Motorized Vehicles on the Road and Taking Action against Traffic and Road Transport Violations, article 19 paragraph 5 which reads "The head of the police according to the

level as intended in paragraph (4) it is mandatory to assign officers from the Republic of Indonesia state police to accompany civil servant investigators (transportation service) in the field of traffic and road transportation to carry out inspections of motorized vehicles on the road.

The second indicator, namely the provision of sanctions for those who violate, it is known that the sanctions for transportation or travel that violate have been carried out by the transportation service, the sanctions given are in the form of fines, the violations committed are various, but after the action is taken, the driver continues to operate in the area of Pasir Pengaraian City. , the hope of passengers is that travel drivers can be aware and change to comply with existing rules so that it is safe to operate in the city of Canal Sands.

Output Indicator

Based on research on this dimension, the first sub-indicator is data collection on violations. It is known that the Rokan Hulu Regency Transportation Service has carried out data collection when carrying out surveillance and raid activities in the city of Pasir Pengaraian. If you have an organization or company, the transportation service contacts the transportation company directly, and the transportation service also urges travel or transportation that does not yet have a permit to take care of all permits because the licensing requirements from the transportation service are not difficult. can reduce and eliminate public transport violations in the city of Pasir Pengaraian.

The second indicator, namely the achievement of monitoring efforts, it is known that the monitoring efforts for illegal travel in the city of Pasir Pengaraian have not yet been achieved, however, the Rokan Hulu Transportation Service is always trying to evaluate the performance of each member, especially in terms of monitoring activities, so that in the future the implementation of the monitoring activities carried out can be effective.

Outcome Indicators

Based on research on this dimension, the first sub-indicator is minimizing official travel violations. It is known that the Rokan Hulu Regency Transportation Service always urges and reminds all travel vehicles operating in the city of Pasir Pengaraian to complete correspondence in order to minimize the occurrence of violations in the city of Pasir Pengaraian and in other areas.

And the second sub-indicator, namely minimizing illegal travel, it is known that the difficulties experienced by the Rokan Hulu district transportation service are when they find out that there are raids and supervision of drivers looking for other routes to avoid action by the Rokan Hulu district transportation service and the police, and in In terms of licensing, drivers think that the obstacle they face when they want to apply for a permit is that the maximum age of the vehicle is 4 years and cannot be older, and for passengers who still have illegal travel in operation, it is very helpful because it makes a big contribution to transportation, but in this case it is necessary awareness for all parties of the dangers of riding illegal transportation.

Inhibiting factors for the Rokan Hulu Regency Transportation Service in monitoring illegal travel in Pasir Pengaraian City.

The inhibiting factors for the Rokan Hulu Regency Transportation Service in monitoring illegal travel in Pasir Pengaraian City are as follows:

Input Indicator

It can be seen that the obstacles to the Rokan Hulu district transportation service are input indicators, namely the lack of public willingness to participate in the socialization and counselling carried out by the Rokan Hulu district transportation service regarding traffic safety related to public transportation, obstacles to the transportation service related to small and minimal activity budgets, because the activities

Process Indicator

It can be seen that the obstacles to the Rokan Hulu Regency Transportation Service are process indicators, namely that the Transportation Service and the Police have carried out supervision and raids as well as providing sanctions for violations, but the sanctions can be said to be light because they do not create a deterrent and deterrent effect for drivers who violate the law so that they continue to operating in the city of irrigation sand.

Output Indicator

It can be seen that the obstacles to the transportation service in Rokan Hulu Regency are output indicators, namely the transportation service and the police have data every time a raid is carried out, but the data for today's raid and the next day's raid are different, this indicates that there are still many violations committed by transportation or travel in the city of Pasir Pengaraian. .

Outcome Indicators

It can be seen that the obstacles to the Rokan Hulu Regency Transportation Service are outcome indicators, where transport drivers or travel drivers feel constrained by the regulations set, where there is one condition that cannot be fulfilled by travel drivers, namely the physical condition and age of the vehicle which must not exceed 4 years. Since processing route permits, if this situation is not given serious attention by the transportation service, of course travel drivers will be reluctant to carry out permits to operate, especially in the area of the city of Pasir Pengaraian, and regarding passengers who continue to board illegal travel, this indicates that the level of public or passenger awareness is still low regarding the dangers of boarding. Illegal travel, which when passengers are aware, will minimize the risk, of course also needs serious attention from the transportation service.

4. CONCLUSIONS AND RECOMMENDATIONS

Conclusion

Based on the results of the research and discussion previously described regarding the effectiveness of the role of the Rokan Hulu district transportation service in monitoring illegal travel in the city of Pasir Pengaraian. From the results of this research, both observations and interviews with informants, it can be concluded that the results of the research show that the effectiveness of the role of the Rokan Hulu district transportation service in monitoring illegal travel in the city of Pasir Pengaraian has 4 indicators, namely input indicators, process indicators, output indicators and outcome indicators, the results of the input indicators, namely the socialization carried out, are quite good, but the budget for supervision is not good, the results of the process indicators, namely monitoring activities and providing sanctions for those who violate, are not good because they have not made drivers aware, the results of the output indicators, namely data collection on violators, are quite good, but supervision efforts have not achieved and not good. The results of the outcome indicators, namely minimizing violations of official travel and illegal travel, are not good and cannot be said to be effective.

As Inhibiting factors or obstacles for the Rokan Hulu Regency Transportation Service in monitoring illegal travel in the city of Pasir Pengaraian, the lack of public willingness to

participate in socialization and counselling, and related to the budget for monitoring and raid activities, but it is small and minimal, because the monitoring activities carried out are not only in the city of Pasir Pengaraian, but rather other areas in Rokan Hulu Regency. The transportation service and police have carried out supervision and raids and given sanctions for violations, but the sanctions are light, because they do not have a deterrent or deterrent effect on drivers who violate them. The transportation service and the police have data on violations every time a raid is carried out, but the data for today's raid and the next day's raid are different, this indicates that there are still many violations committed by transport or travel in the city of Sungai Pengaraian. Travel drivers feel constrained by regulations that have been set, namely the physical condition and age of the vehicle which must not exceed 4 years from the time the route permit was obtained, and regarding passengers who continue to board illegal travel, this indicates that the level of public or passenger awareness is still low regarding the dangers of boarding illegal travel.

Suggestion

Based on the research results and conclusions obtained in this research, the suggestions put forward by the researchers are: In order to achieve the effectiveness of the role of the Rokan Hulu district transportation service in monitoring illegal travel in the city of Pasir Pengaraian in providing socialization or understanding to travel drivers and the public as regular travel users or passengers. to create understanding for drivers and passengers. Providing this understanding must also be formed in a professional and interesting manner so that drivers and passengers are interested and enthusiastic in understanding information about the dangers of illegal travel. The author's advice to the transportation department is that they are expected to carry out supervision at certain and vulnerable points such as markets, intersections and road access to other sub-districts and other districts to continue to monitor for irregularities, and can immediately take firm action against illegal travel drivers who will have a deterrent effect on those who commit violations.

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