

Implementation of Social Reability Program in Empowering Persons with Disabilities by The Social Service and Community Empowerment of Gorontalo City

Zulkifli Hasim¹, Ellys Rachman , Luthfia Bakari³

Public Administration Study Program, Faculty of Administration and Social Sciences
Bina Taruna University Gorontalo

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Abstract

This study aims to analyze the role of MSMEs in empowering the local community economy and their contribution to improving the local economy. This study uses a qualitative descriptive method by collecting data through observation, interviews, and documentation. The focus of this study includes skills, limited capital, and innovation, products that are still the main obstacles in contributing MSMEs in Molangga Village. The results of the study show that empowering MSMEs has a positive impact on creating jobs , increasing community income, and encouraging economic independence. However, limited capital and minimal innovation are challenges that require further support, both from the government and related institutions. This study is expected to be a reference for developing policies that support the empowerment of MSMEs and improving the economic welfare of people in rural areas.

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Corresponding Author:

Zulkifli Hasim

Faculty of Administration and Social Sciences

Bina Taruna University Gorontalo

Email: kiflihasim0601@gmail.com

1. INTRODUCTION

In 2023, the number of people with disabilities in Indonesia will reach 22.97 million people or around 85% of the total population in Indonesia, with the largest number of people with disabilities in the elderly. As explained at the National Coordination Meeting of the National Inclusion Meeting at the Cawang Kencana Building on Thursday (15/06/2023). They often face difficulties in obtaining health, education, training, and employment opportunities.

Social services as a place of protection for social communities, especially for people with disabilities (hayati 2019). Social services also play a maximum role in improving the standard of living of people with disabilities, by encouraging them in the activities they have so that they have provisions in their lives (Pawalin, 2017). Social services are an institution or department that is responsible for various programs and policies related to social welfare through social rehabilitation programs and social protection (Yuliana.2022).

The local government is required to plan, organize, and evaluate the implementation of social rehabilitation. The Social Service as the service that oversees social issues must be able to play a maximum role in empowering people with disabilities (Baturangka et al., 2019). So that in addition to reducing the burden on families, it can also reduce unemployment and beggar rates, and can increase the level of independence of people with disabilities themselves.

Mayor Regulation Number 4 of 2022 Concerning the Position, Organizational Structure, Duties and Functions, and Work Procedures of Regional Apparatus within the Gorontalo City Government. Social Service and Community Empowerment. The Gorontalo City Social Service has the task of assisting the regional head in carrying out government affairs in the social and community empowerment sectors which are the authority of the Gorontalo City Region and the assistance tasks given to the Gorontalo City Region. Part Six Rehabilitation, Protection and Social Security Sector Article 146 The Head of the Rehabilitation, Protection and Social Security Sector as referred to in Article 145 letter a has duties in the field of rehabilitation, protection and social security based on laws and regulations for the implementation of handling of people with social welfare problems.

The absence of planning for development programs and skills training for people with disabilities has created serious obstacles in efforts to empower and include them in the world of work and society. It is the responsibility of the government, especially the Department of Social Affairs, to develop the skills of people with disabilities and provide special training that suits their abilities. The goal is to create individuals who are more independent, confident, and competitive in society.

The absence of implementation of capability development and skills training programs for people with disabilities is a significant problem that hinders their opportunities to develop and actively participate in society. Because from the planning process, both programs were not planned so that in the implementation, the program was not implemented at all. This results in people with disabilities losing the opportunity to develop their abilities and get the skills training they need, thus limiting their ability to compete in the job market and contribute to society.

Lack of program evaluation conducted by the Social and Community Empowerment Service of Gorontalo City, especially in the Social Rehabilitation Sector. Because the ability development and skills training programs that should be given to Persons with Disabilities are not given much attention, resulting in the evaluation process being less effective so that in the future the program will still not be given to persons with disabilities, and the data above also shows a decrease in the number of persons with disabilities in Gorontalo City, not because they have received welfare but some have died or have moved from the Gorontalo City Area. This shows that the program from the Social and Community Empowerment Service of Gorontalo City, especially in the Social Rehabilitation Sector, has not been fully successful.

2. RESEARCH METHODS

The location of this research was conducted at the Social and Community Empowerment Service of Gorontalo City, the type of research used qualitative methods. With the focus of the research on planning, implementation and evaluation of the program, the data sources of this research are secondary data and primary data, data collection techniques, interviews, documentation. Data analysis techniques, presentation reduction and drawing conclusions.

3. RESEARCH RESULTS AND DISCUSSION

Research results

1) Program Planning

The program planning that has been carried out has gone well. This is because the Social and Community Empowerment Service of Gorontalo City, especially the Social Rehabilitation Sector, uses stages of the planning process such as identifying problems, analyzing needs, setting goals, and developing effective strategies, but there are still

challenges that are often faced by the Social and Community Empowerment Service of Gorontalo City in terms of implementation in the field. utilize data provided by the sub-district government as one of the main references. The data helps the Social Service in formulating and determining the types of needs that must be met for people with disabilities in the area. In an effort to meet these needs, the Social Service has provided various assistance, including wheelchairs, hearing aids, and social assistance in the form of food and clothing. Through this approach, the Social Service is committed to ensuring that people with disabilities receive the support they need to improve their quality of life (Afifa, 2024).

2) Program Implementation

The program is implemented in accordance with predetermined guidelines or strategies, involving various resources such as manpower, budget, and time. (Hasan et al. 2022) Program implementation also includes the process of monitoring, adjusting, and solving problems that may arise during implementation, to ensure that the desired results are achieved effectively and efficiently. Accurate data collection and a direct approach to families of people with disabilities are crucial initial steps in identifying the specific needs of each individual. This process allows the Social Service to design and adjust appropriate assistance and social rehabilitation programs, based on the conditions and challenges faced by people with disabilities. Thus, the programs implemented can be more effective and relevant to the needs of beneficiaries . The Social Service ensures that social rehabilitation programs for people with disabilities run effectively through accurate data collection, individual needs assessments, and structured monitoring of aid distribution. Regular monitoring and evaluation of the program help assess the impact received by beneficiaries and allow for adjustments if necessary. In addition, collaboration with related parties supports the sustainability and effectiveness of the program

3) Program Evaluation

The Social Service conducts regular monitoring and direct assessments, and collects quantitative and qualitative data to assess the success of the social rehabilitation program (Fickiansyah, 2016). With satisfaction surveys and interviews, the service evaluates the impact of the program and analyzes the results to ensure that goals are achieved and identify areas that need improvement, so that the program can continue to be adjusted to the needs of people with disabilities. The effectiveness of the social rehabilitation program is measured through several important indicators, such as the number of beneficiaries, the level of independence after the program, recipient satisfaction, and the sustainability of the program's impact. These indicators are used to assess whether the program achieves its goals and provides significant and sustainable benefits for people with disabilities.

Discussion

Empowerment of Persons with Disabilities aims to create equal opportunities for them to be independent and play an active role in various aspects of life, including education, work, social, and politics. Inclusive education that provides disability-friendly learning facilities is essential to ensure that they have equal access to knowledge. In addition, job skills training tailored to their specific needs is important to prepare persons with disabilities to be able to compete in the world of work and be financially independent. On the other hand, policy support from the government, such as regulations that guarantee

job quotas for persons with disabilities and the provision of disability-friendly public facilities, also help them to participate more easily in community life.

Program implementation is an important stage where the plans that have been prepared are implemented to achieve the goals set. This process begins with preparation, which includes collecting resources such as budget, manpower, and necessary materials, as well as socialization and coordination with related parties (Siswanto, 2014). Furthermore, the implementation stage is carried out, where the core activities of the program are carried out according to the schedule and procedures that have been set. Monitoring and evaluation are also very important during implementation to ensure that all activities are running according to plan, as well as to assess the effectiveness and efficiency of the program.

The following is a description of the discussion related to the Implementation of the Social Rehabilitation Program in Empowering People with Disabilities by the Social and Community Empowerment Service of Gorontalo City Program Planning, Program Implementation, Program Evaluation.

Viewed from the aspect of Program Planning, there has been no planning related to the program of developing skills or skills training, so that Persons with Disabilities cannot develop the skills they have and do not get skills for daily needs, especially in the field of work or the opportunity to start their own business, as a result they still depend on social assistance programs, and do not get the welfare they should get.

In terms of planning, there are no special programs for developing the abilities or skills training needed by people with disabilities. The absence of such programs makes it difficult for people with disabilities to develop their potential or acquire the skills needed for work or independent business. This condition makes them remain dependent on social assistance and have not achieved the level of welfare they should.

Viewed from the aspect of Program Implementation, the implementation of the program that has been carried out so far has not been fully successful, there are still several gaps in many areas that need to be improved. Although there are several aspects that have been running well and provide benefits, not all programs meet the needs, because there are several programs that are not made or implemented (Melati, 2023).

In terms of program implementation, its implementation has not been fully optimized. Although there are several activities that provide benefits, not all programs meet the needs of people with disabilities as a whole. This gap shows that there are still many areas that need to be improved to better suit their needs.

Viewed from the aspect of Program Evaluation, there needs to be a review of the programs that have been implemented, or improve the program so that it can provide benefits to Persons with Disabilities. Then more attention is paid to what programs need to be created or implemented in the future, to support the sustainability of the welfare of Persons with Disabilities.

From the evaluation side, it is necessary to review the programs that are already running and improve several aspects. This evaluation is important to ensure that the program really provides the benefits needed by people with disabilities and leads to improving their welfare. Government support in creating mature planning, consistent implementation, and ongoing evaluation is needed to increase the positive impact of the program for the sustainability of the welfare of people with disabilities in the future.

Overall, the implementation of the Social Rehabilitation Program in Empowering People with Disabilities by the Social and Community Empowerment Service of Gorontalo City requires more comprehensive program planning, implementation and evaluation so that the goal of improving their welfare can be achieved.

4. CONCLUSION

The implementation of the Social Rehabilitation program in the Empowerment of Persons with Disabilities by the Social and Community Empowerment Service of Gorontalo City, there are several important findings that need to be noted. First, the current program does not provide the development of special skills and training needed by persons with disabilities. Second, not all programs run are able to meet the needs of persons with disabilities as a whole.

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