Infrastructure Facilities of the Community Protection Unit in the Implementation of Community Order and Peace in North Minahasa Regency

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1. INTRODUCTION

Infrastructure is a strategic part in achieving goals. In other words, complete or incomplete infrastructure to support work tasks also influences the maximum or not optimal achievement of performance goals. Complete infrastructure can make it easier for members of the Community Protection Unit to carry out their duties and functions in maintaining public order and peace. On the other hand, incomplete infrastructure makes it difficult for Linmas members to carry out their duties and functions in maintaining community security and peace.

The problem of security, peace and order in society is basically a very serious problem, if it is not properly guarded and maintained it will cause problems in society. To maintain security, the State already has security officers such as the TNI and Polri, but their number is limited so it is not possible to maintain security in the vast territory of the Unitary State of the Republic of Indonesia. Within the scope of the community association or sub-district area, the community as residents living in North Minahasa Regency must participate in maintaining its security as an effort to keep its area conducive and prevent unwanted events. The active role of the community in helping the performance of security officers in
participating in maintaining security in their area is one of the benchmarks for a conducive situation regarding peace and order in North Minahasa Regency.

In order to improve the welfare of society itself, public order must be created in society by maintaining peace. The government forms regional government apparatus whose task is to create public order and maintain peace in society, the government apparatus is the Civil Service Police Unit or usually abbreviated as Satpol PP, the Civil Service Police Unit was formed to assist the Regional Head in administering General Government, while its main task is fostering peace and order, as well as enforcing regional laws and regulations.

The Civil Service Police Unit has the task of leading, organizing, developing, motivating and controlling public peace and order and enforcing regional regulations. Satpol PP is not alone but is assisted by the Community Protection Unit or called Satlinmas. The Community Protection Function is one of the sections in the organizational structure of the Civil Service Police Unit. The integration of social security functions refers to Government Regulation Number 6 of 2010 concerning Civil Service Police Units so that coordination regarding community protection is within the Civil Service Police Unit.

The existence of Satlinmas in accordance with Ministerial Regulation No. 26 of 2020 explains that community protection is all efforts and activities carried out in order to protect the community, including helping to maintain security, peace and public order. In article 1 paragraph 9 it is explained "The Community Protection Unit (Satlinmas) is an organization consisting of community elements in the village/sub-district formed by the village head and/or village head to carry out community protection.

As in the Minister of Home Affairs Regulation Number 26 of 2020 concerning the Implementation of Community Protection contained in article 27, the Community Protection Unit has the task of carrying out the development of Satlinmas, assisting in the management and prevention of disasters and fires, assisting government officials in maintaining security, peace and public order, as well as carrying out other tasks assigned by the Head of the Linmas Task Force. In accordance with its duties and functions, Satlinmas is the main supporter of the government or even the front guard in helping to maintain public peace and order in villages and sub-districts.

Seeing the duties and functions of the Community Protection Unit (Satlinmas) is the full attention of the regional government, especially North Minahasa, because Satlinmas as an element of the system for administering public order and tranquility needs to be empowered so that it has members who are competent, skilled and able to become the government's front guard in maintaining order and community peace at the village/sub-district level. There are several problems related to Satlinmas in implementing public order and peace in North Minahasa Regency.

Facilities and infrastructure to support the implementation of tasks are still very limited, such as operational clothing, operational vehicles and Satlinmas posts are still lacking, operational costs are very minimal, as well as a lack of coordination and communication between the Civil Service Police Unit and Satlinmas, a lack of guidance to the community which has become the community’s environmental security unit. However, this has not been carried out due to budget limitations, Satlinmas members are not trained in dealing with disasters, and this has resulted in the task of the Community Protection Unit in maintaining public order and tranquility in North Minahasa Regency not being optimal.

Community protection (Linmas) is an important pillar and component in the implementation of security and order in North Minahasa Regency. Linmas has a strategic role and function in implementing environmental security and order as well as efforts to reduce and overcome natural and social disasters. Apart from that, Linmas also carries out the role of maintaining defense in order to maintain the possibility of facing and anticipating security disturbances.
This condition can be seen from various regional activities carried out by the Community Protection Unit in guarding, regulating security, assisting in disaster management and so on which are related to the duties and responsibilities of the Satlinmas, the dominant one in doing so is the Civil Service Police Unit. So the image of Satlinmas continues to decline and even seems to be forgotten by the public.

Facilities and infrastructure are very vital and very important in supporting the smoothness or ease of carrying out tasks. The success of work tasks is greatly influenced by many factors. One of them is the availability of adequate facilities and infrastructure.

For this reason, there needs to be coordination and communication built by the Regent and the Head of the Civil Service Police Unit with members of the Community Protection Unit so that the image and duties and responsibilities of the Satlinmas itself return as stated in the Minister of Home Affairs Regulation Number 26 of 2020. The main task is to help in disaster management, assisting with security, peace and public order, assisting in social activities, assisting in handling peace, order and security in holding elections and assisting in National defense efforts, assisting in securing vital objects and carrying out other tasks assigned by the head of Satlinmas. The human environment consists of various elements, which are factors that form the environment, including society. Society is a collection of various human individuals who interact with each other and have one particular goal. A healthy, clean, safe and orderly environment is what community members desire to condition themselves to be conducive, cooperative in maintaining security and order in the environment, or it could also be protect the environment with an environmental security system (siskamling) or public order security (Kamtibmas).

Security and public order are situations that are needed to support the implementation of development and all community activities. The entire community hopes that the security and social order situation can be realized, so that it creates a feeling of peace and tranquility for every community and can increase motivation and enthusiasm for work, because there is no fear due to possible disturbances that may occur.

In the observation, it was explained that infrastructure is very important for community protection units in carrying out their duties and functions, because with the lack of infrastructure, the level of public order and tranquility in North Minahasa Regency has not been achieved.

2. METHOD

Research method according to Nasir (1988:51) is the main method used by researchers to achieve goals and determine answers to the problems posed.

According to Sugiyono, "In general, research methods are defined as scientific ways to obtain data with certain objectives, conditions and uses."

Thus, it can be understood that a research method is a procedure or way to find out something. Systematic steps to obtain new facts or principles which aim to obtain new understanding or things and raise the level of science and technology.

Qualitative research aims to obtain a complete picture of something according to the views of the people being studied. Qualitative research deals with the ideas, perceptions, opinions or beliefs of the people being studied.

This study used descriptive qualitative method. Descriptive research is research conducted to determine the value of independent variables, either one more variable without making comparisons or connecting one variable with another. Qualitative means research procedures that produce descriptive in the form of written or spoken words from people and observed behavior. This research is not intended to test hypotheses but only to describe "what is" about a variable, symptom or situation.
The researcher will provide a careful description of the phenomena that occur regarding the extent to which the Community Protection Unit (Linmas) infrastructure in the implementation of peace and public order understands what phenomena are experienced by the research subjects' behavior, motivational perceptions, actions, etc. holistically in a holistic way and the description in the form of words and language in a specific natural context and by utilizing various natural methods.

According to Arikunto, data collection techniques are methods that can be used by researchers to collect data, where these methods refer to something abstract, cannot be realized in visible objects, but can be demonstrated in use.

In terms of collecting this data, the author went directly to the research object to obtain valid data, so the researcher used the following method:

a. Interview

Interview is a direct conversation with a specific purpose. The conversation is carried out by two parties, namely the interviewer who asks questions and the interviewee. Interview techniques are used primarily to deepen data directly related to the implementation of previous activities, and to respond to various opinions about future policies.

b. Observation

Observation is the systematic observation and research of the phenomena being investigated. Sutrisno Hadi revealed that observation is a process that is composed of various biological and psychological processes. It is hoped that direct observation will further complement interview techniques which are thought to be difficult to question as well as strengthen and justify the data collected through interview techniques. The results of this observation can make it easier to explain the interrelationship of existing phenomena.

c. Documentation

Documentation is used to complete the data that has been collected, as well as find out everything related to the problem being researched, including looking for data in the form of archives, photos, books, notes and so on.

3. RESULTS AND DISCUSSION

North Minahasa Civil Service Satpol

Civil Service Police Unit Office (Satpol PP) address Airmadidi North Minahasa. Satpol PP is one of the echelon units under the Social Welfare and Community Education Service, North Minahasa Regency Government, North Sulawesi Province. The North Minahasa Satpol PP Office functions to supervise public services, follow up on public reports, carry out prevention, and carry out other tasks.

The Satpol PP office is managed by a Head, who is assisted by a Secretary and several employees. North Minahasa Satpol PP also serves the community by providing various services, such as services regarding public services, supervision, and other services. They also serve public complaints related to public services. Apart from that, the North Minahasa Satpol PP also plays a role in maintaining security and order in the North Minahasa Regency area.

The North Minahasa Satpol PP Office has special operational hours, namely from 08.00 to 16.00 WITA. During operational hours, the public can come to the office to report problems related to public services. However, if a problem occurs before or after operational hours, the public can contact the North Minahasa Satpol PP office telephone number at 0811-444-333.

To serve the public more efficiently, the North Minahasa Satpol PP Office also has a website that can be accessed by the public. On this website, the public can get information
about the services provided by the North Minahasa Satpol PP, such as information about public reports, information about supervision, and information about other services. Thus, the people of North Minahasa Regency can contact the address of the North Minahasa Satpol PP Office to handle public service issues, public reports, supervision and other services. With the North Minahasa Satpol PP Office, the public can experience better service and guaranteed security.

Infrastructure is the available facilities used to support the implementation of the duties and functions of the Community Protection Unit, such as security posts, operational equipment, operational vehicles, Satlinmas Guard Post. Facilities and infrastructure are supporting and supporting factors in carrying out organizational activities. Based on the research results, it shows that the factors inhibiting the implementation of the duties and functions of the Community Protection Unit officers as seen from the facilities and infrastructure factors have not supported or hindered the implementation of their duties. This happens because the facilities and infrastructure do not support the implementation of tasks, operational equipment (duty clothing, task clothing attributes, batons, flashlights), operational vehicles (four-wheeled or two-wheeled), and the guard posts used are still very limited, Linmas uniforms are not used. in accordance with the Ministerial Regulation, use the existing uniform prepared by the local Village/Subdistrict government. So that the implementation of tasks cannot be carried out optimally. Therefore, in an effort to improve the implementation of public order and tranquility, it is very necessary to provide adequate facilities and infrastructure.

The availability of facilities and infrastructure for community protection units in North Minahasa Regency determines the success of carrying out organizational tasks. Because infrastructure is a supporting and supporting factor in carrying out activities. Facilities in the form of facilities and infrastructure also greatly hinder the implementation of organizational tasks. Without the facilities and infrastructure provided, the implementation of organizational tasks cannot run smoothly.

Facilities and infrastructure are very important because they are the support and equipment used to carry out tasks within the organization. Having good facilities and infrastructure can create pleasant conditions for both leaders and officers as well as the people who receive services.

**Condition of community protection unit infrastructure**

Based on the research indicators, namely the main tasks and functions of the community protection unit, various forms of support provided, and the involvement of relevant stakeholders regarding the infrastructure of the community protection unit, data was obtained that:

a) The description of the main tasks and functions starting from the flow of establishing a community protection unit is in accordance with applicable regulations, referring to Minister of Home Affairs Number 26 of 2020 by involving all elements who have capacity in the sub-district/village with a description of the main tasks and functions in providing a sense of security and peace to community members. This condition is also supported by collaboration and cooperation between institutions that have the same vision and mission in improving community protection in accordance with their respective duties and functions.

b) forms of support provided to the community protection unit from stakeholders, data was obtained that there have been efforts by the North Minahasa Regency Satpol PP or from various related parties to support the facilities and infrastructure of the community protection unit in various forms of support provided and collaboration with other stakeholders in realizing work program, although it is felt that funding and budgeting are still lacking and are handled by various SKPDs. This means that any form of support...
for community protection units is very helpful in improving the quality of environmental security and tranquility in sub-districts or villages. All parties help each other according to their respective roles and functions.

c) The involvement of other stakeholders related to infrastructure, the main tasks and functions of the community protection unit, can support the operational tasks given to each member in the field. Data was obtained that there have been concrete steps taken by the Satpol PP in order to involve all elements in the field. Sub-districts so that the problems faced by this community protection unit can be resolved and its work program can be realized. This means that all cross-sectors will take a certain part to support and provide direction to the management and members of this community protection unit to maximize the implementation of its main duties and functions.

In line with the results of research conducted by Joko Pramono; Wulan Kinasih (2020) regarding the implementation of community protection in the city of Surakarta (Study of Empowerment and Organization of Community Protection Units), it was concluded that the organization of Satlinmas is under Satpol PP with an organizational structure consisting of unit heads, task force heads, squad heads, and members.

Community protection unit security posts in sub-districts and villages, data obtained shows that efforts have been made by the management and members of sub-district and village community protection units to facilitate security posts as activity centers that can improve the quality of security and peace as desired by the community. in the sub-district and village areas concerned. This means that infrastructure in the form of a security post is very important for the Community Protection Unit as a place for deliberation related to duties and responsibilities in maintaining public order and tranquility in each sub-district and village environment.

It is made clear by the results of relevant research from Arum Adji Wibowo (2021) regarding the Synergy of Civil Service Police Units, Community Protection Units, and Transtim Siaga cadres in maintaining peace and public order that the implementation of public peace and order is one form of public service aimed at fulfilling The basic needs of citizens/society, namely the need for peaceful, orderly and orderly situations and conditions.

Satpol PP was formed, one of its duties was to maintain peace and public order as intended. In the event that there are many limitations and various problems with Satpol PP, this is part of the dynamics of regional government administration which must be addressed with effective, efficient solutions and other good governance principles. Involving community participation in the administration of regional government is the right step.

In the event that there are many community participation groups involved, such as Satlinmas and KST, this is not an obstacle or something that needs to be questioned. Because community participation is part of a process/method, not the main goal. What is more important is how to realize the main goal of community participation. These existing potentials (community participation) should be further synergized as part of a strategy for excellent public services. In this way, the welfare of society, which is the nation's ideal or national development goal, as stated in the Fourth Paragraph of the Preamble to the 1945 Constitution, can be realized immediately.

4. CONCLUSION

Based on the results of the research and discussions that have been carried out which are also supported by the background, research objectives and theoretical studies as well as relevant research results, it can be concluded as follows:
1. Facilities and infrastructure factors do not support or hinder the implementation of tasks and functions. Because the facilities and infrastructure do not support the implementation of tasks, such as the field operational vehicles used are still limited, as are the guard posts—something that is still lacking.

2. Budget factors have not supported or hindered the implementation of duties and functions. Because the intensive care provided is not commensurate with the duties and functions of the community protection unit, and the procurement of Linmas uniforms has not been realized so that Linmas members do not wear Linmas uniforms when carrying out their duties.

5. ACKNOWLEDGEMENT
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681 | Infrastructure Facilities of the Community Protection Unit in the Implementation of Community Order and Peace in North Minahasa Regency (Merry Rumuat)